



Setting Up Local Recovery & Resiliency Teams

Colorado Resiliency Office's
Adaptations and Futures Webinar Series

May 28, 2020
11 a.m. to 12 p.m.



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Resiliency Office
Department of Local Affairs

Welcome

Please use the chat to communicate any questions for the panelists.

Ensure your microphone is on mute for the duration of the webinar.

This webinar is being recorded and will be posted on the Colorado Resiliency Office's website:
coresiliency.com/adaptations-and-futures-webinar-series



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Agenda

- Introduction from Anne Miller, Director of the Colorado Resiliency Office (5 minutes)
- Presentations from Panelists (5-7 minutes each)
 - Boulder County
 - Larimer County
 - Gunnison County
 - City of Montrose
- Q&A with Panelists and State Regional Staff (15-20 minutes)



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Panelists

Garry Sanfaçon
Co-Recovery
Manager
Boulder County



Cathie Pagano
Director of Community and
Economic Development
Gunnison County



Laura Levy
Pandemic Recovery
Manager
Larimer County



Ann Morgenthaler
City of Montrose
Assistant City Manager



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State Support for Local Resiliency and Recovery

Office of Economic Development and International Trade (OEDIT) Rural Technical Assistance Program

Division of Homeland Security and Emergency Management (DHSEM) Regional Field Managers

Department of Local Affairs (DOLA) Regional Managers and Colorado Resiliency Office (CRO) Local Technical Assistance



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Garry Sanfaçon, Co-Recovery Manager

gsanfacon@bouldercounty.org, 720-315-5371

Office of the County Administrator

Topics

- History of Disaster Recovery at Boulder County
- Recovery Structure (v. 16)
- Lessons Learned/Promising Practices



2010: 169 Homes



2016: 8 Homes



2013 Flood: \$270M

School of Hard Knocks



Clearly Define Roles



“Two in a box”

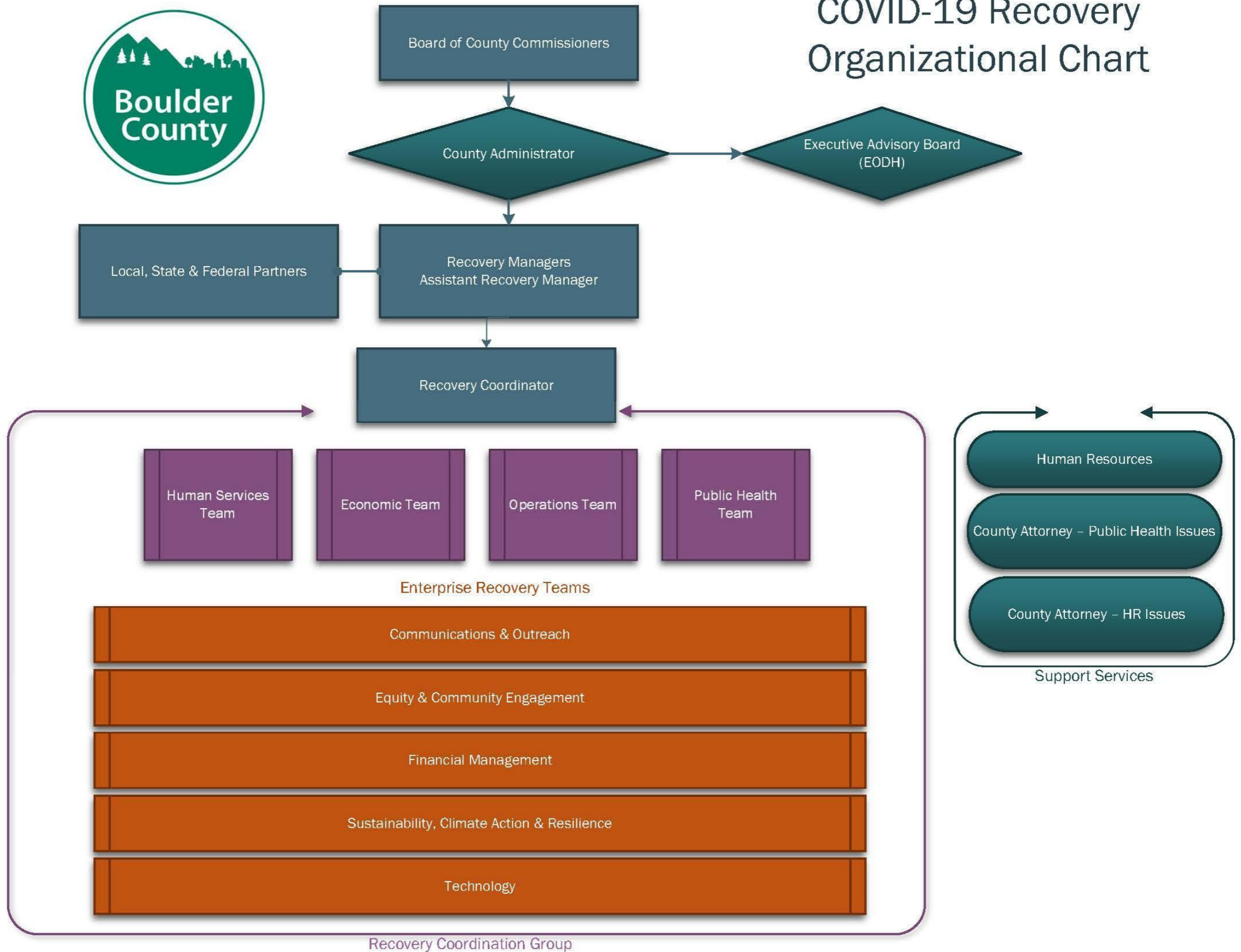




EUGENE KIM AND THE WONDERS OF INFLIGHT CONSTRUCTION



COVID-19 Recovery Organizational Chart



Recovery Coordination Group

Support Services

Promising Practices

What? Appoint a Recovery Manager

Who? Current staff person that knows the organization, community and has project management expertise

Who else?

- Leadership Team: City/County Manager, Elected officials, Public Health, Finance, Attorney, PIO, & other Department Heads
- Coordination/Implementation Team: Team Leads

What else?

- Clear organizational structure and roles
- Financial tracking
- Align with the Strategic Plan/Priorities
- Partnerships: government cannot and should not try do it all



RECOVERY MANAGER

- Primary point of contact
- Coordinate internal departments
- Interface with local, state and federal partners
- Positioned under the city/county manager
- Not command and control
- Builds relationships and partnerships

STAFF AND SELF-CARE

Reminder...
Take care
of myself



- Vicarious trauma takes a toll
- Yoga, meditation, etc.
- Exercise, eat well, sleep
- Use your vacation time
- Staff cannot do both former job and recovery duties
- Provide opportunities for staff to debrief regularly
- Celebrate successes

- Respond to unmet needs
- Bounce Forward and *create* the “Next Normal”
- Reset





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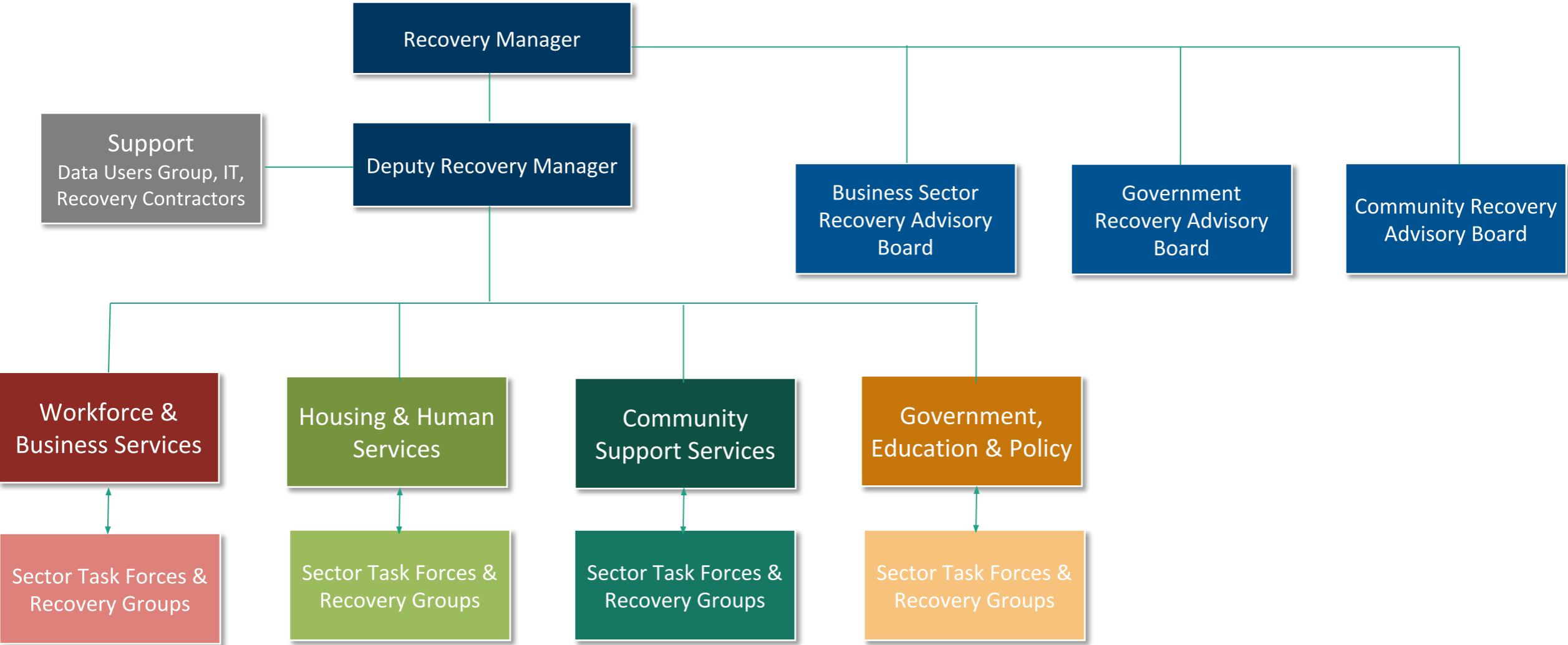
Larimer Recovery Collaborative

Building Recovery and Resiliency



Larimer Recovery Collaborative

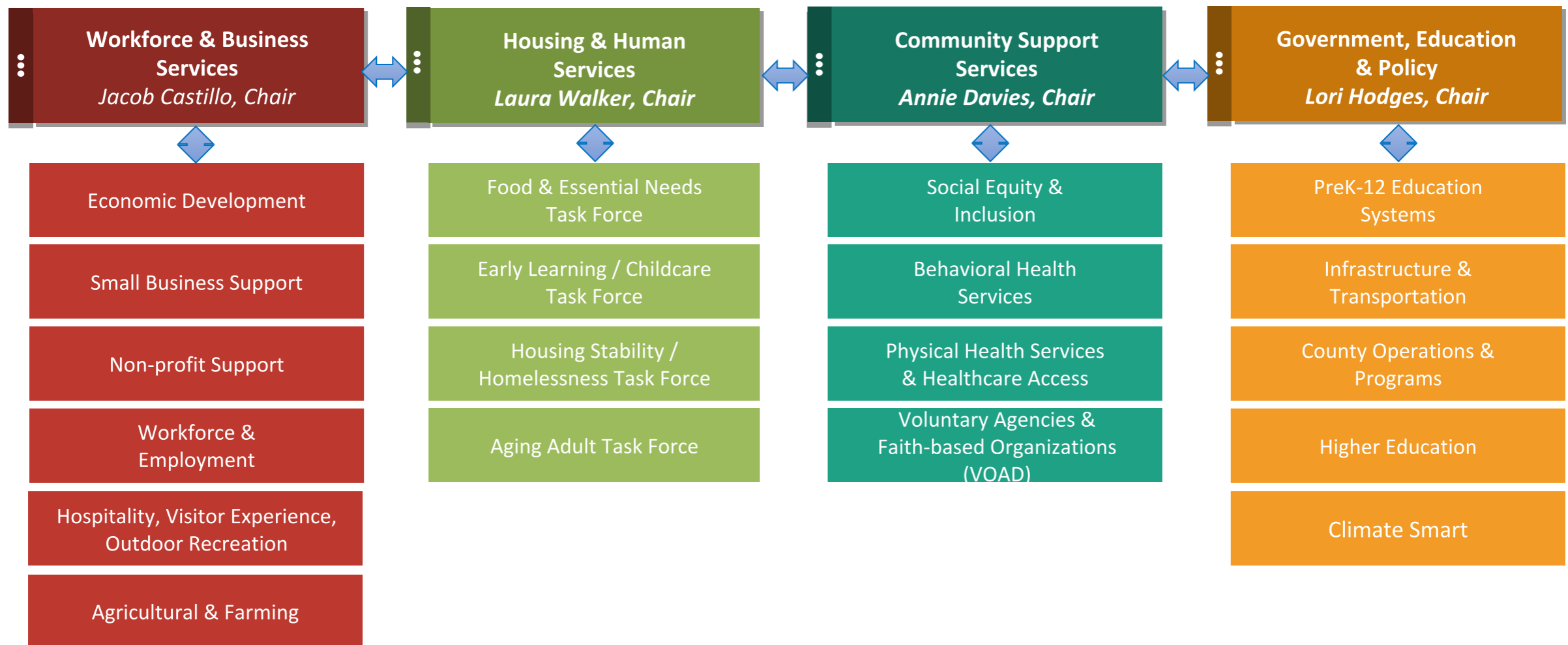
Core Organizational Structure



Larimer Recovery Collaborative

Recovery to Resiliency - Focus Group Areas

The Collaborative is organized around four core focus areas of recovery. Each focus area will be managed by a Chairperson who will act as the lead convener of their sector's task forces and recovery groups.



- ❖ Focus area groups may either be task forces that need to be created or they could be existing recovery groups or sector coalitions.
- ❖ Subgroups under task forces may be created as needed for specific projects.
- ❖ Groups may merge or change over time based upon needs

Larimer Recovery Collaborative

Recovery Advisory Groups – Community Cross-Sector Guides

- Recovery Advisory Groups are divided into three key sectors that best represent Larimer County as a region.
- These three groups combined shall act as a steering committee to help guide the collaborative and recovery operations.
- This cross-sector approach should encourage lots of participation in order to gather the best data, creative solutions and testimonials for the recovery plan.

Government Recovery Advisory Group	Business Recovery Advisory Group	Community Recovery Advisory Group
City Managers	Small Business Owners	Non-profits
County Managers	Chamber of Commerce Directors	Community Organizers
Recovery Managers	Business Associations	Faith-based Organizations
Staff / Legal (as needed)	Downtown Partnerships	Volunteer Recovery Groups
State / Fed Representatives (as needed)	State / Fed Representatives (as needed)	State / Fed Representatives (as needed)

Phases - From Fragile... to Agile

Recovery Planning	Create Recovery Roadmap	Recovery Work	Resiliency
Collect Data, Assess Needs and Resources	Identify projects, funding streams, partnerships	Implementation of projects	Assess before the event and after.
Assemble Work Groups and Task Force Teams Create group mission and overarching values	Connect present projects with past planning & frameworks (crosswalk)	Build connectivity with community and partnerships to enhance innovation and resources	Build systems and networks to help with future events
Build communication systems and networks	Prioritize recovery and resiliency projects	Build systems and strengthen fragility	Identify long-term projects and goals
Start building recovery plan playbook	Create modeling – future stressors and reactions	Capture lessons learned along the way	Update planning docs, frameworks

GUNNISON COUNTY COVID-19 RECOVERY

Cathie Pagano, Gunnison County Director of Community and Economic Development and Recovery Lead



GUNNISON COUNTY, COLORADO
Community and Economic Development Department

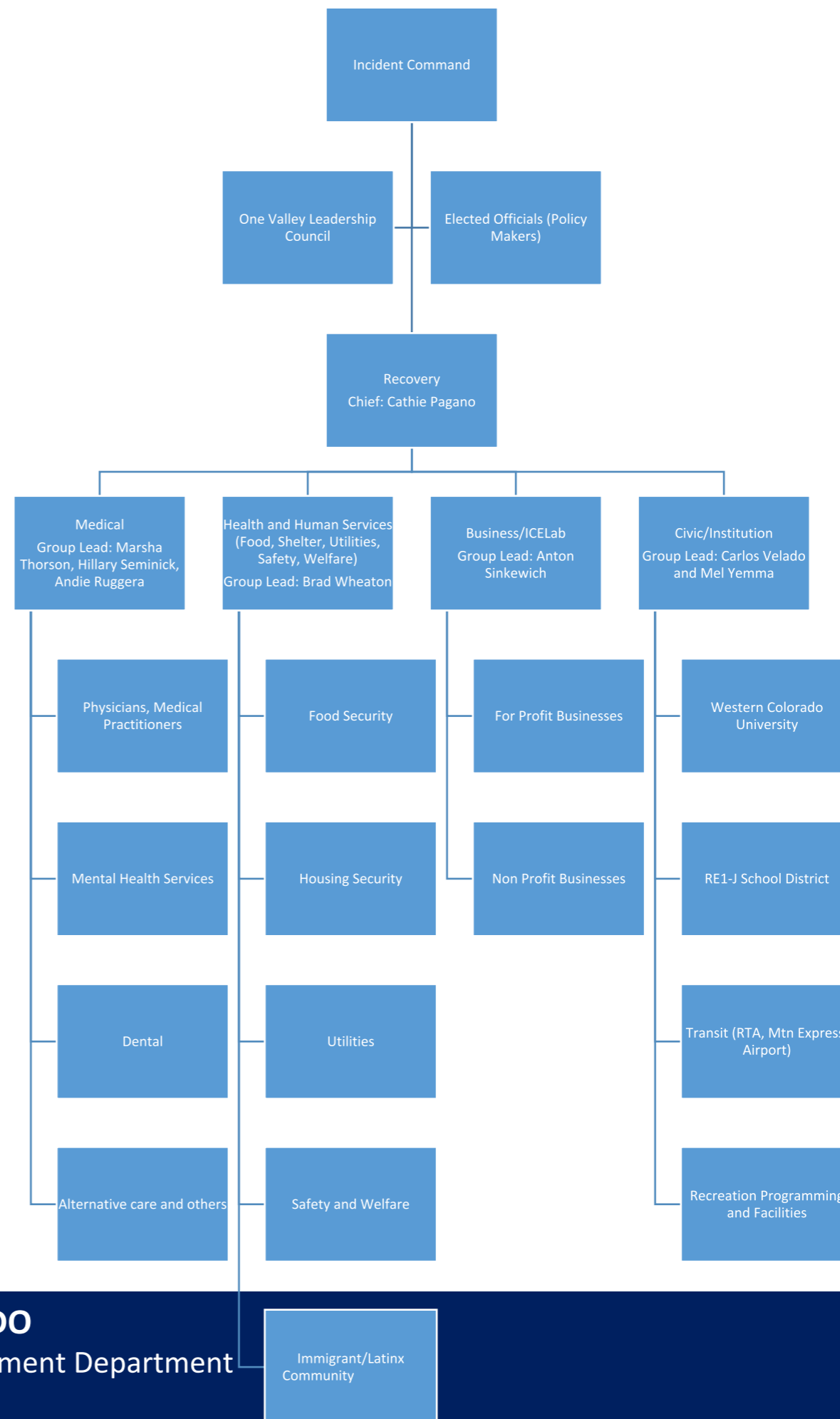
GUNNISON COUNTY COVID-19 RECOVERY

- Gunnison County adopted first public health order on March 14, 2020
- Recovery Team included as part of Incident Command on April 1, 2020
 - Recovery team was discussed with Incident Command team, County officials, and Municipalities
 - Recovery team includes staff from County, City of Gunnison, Town of Crested Butte, Town of Mt. Crested Butte, and Gunnison County Health and Human Services.
- Recovery team has four focus areas:
 - Business (for profit and nonprofit)
 - Individual/community needs (food, housing, and utilities security)
 - Civic/infrastructure/government (e.g., School District, Western Colorado University, etc.)
 - Medical (physical, dental, mental, alternative providers)



GUNNISON COUNTY RECOVERY STRUCTURE

Unique structure that acknowledges need to include incident command, elected officials and community leaders.



RECOVERY TEAM

- Collaborative effort across jurisdictions is critical
- Spreads the workload and reduces capacity demands on one entity
- Build upon existing work, networks, and relationships
- Gather volunteers and paid staff to participate but assign specific tasks/goals
- Reprioritize work plan for the remainder of the year with input from County Manager and Board of County Commissioners

BUSINESS SUPPORT

- The ICELab (Innovation, Creativity, Entrepreneurship) at Western Colorado University initiated business sector groups at outset of pandemic
- Approximately 10 business sector groups that have met weekly since late March
 - Sectors include: Retail, restaurant, manufacturing, childcare, outfitters/guides, lodging, events, real estate, nonprofits, construction, youth programming
 - Groups initially identified needs/gaps relative to federal and state resources
 - For the past several weeks groups have developed sector specific reopening plans in collaboration with the Director of Public Health
 - This feedback loop and connection to businesses has been essential

MID AND LONG TERM RECOVERY

- One Valley Leadership Council is an existing collaboration of valley leaders (elected, staff, school district, Western, ski area, Community Foundation, and others) that is working with Recovery team on long term resiliency and recovery planning efforts.
- Working with Community Builders (Glenwood Springs) to develop scope of work and implementation plan for mid and long term recovery/resiliency plans
- Long term recovery and resiliency planning is unique given that the COVID event has not ended. Need to understand the state and readiness of community as we consider long term efforts

PHASE 1: LAYING THE GROUNDWORK (MAY-AUG)

Strategic Planning + Scenario Analysis

Intent: Create greater clarity about the potential “futures” we may need to plan for, and then use those scenarios to design strategic responses.



Primary Activities

- Build and Analyze Recovery Scenarios
- Strategic Planning
- Adapt Scope and Approach for Long-term Economic Recovery Plan

Research & Analysis: Trends, Impacts, Vulnerabilities

Intent: Gather and analyze economic and social data to define the current state of the Valley.



Primary Activities

- Survey Tools and Analysis
 - Business Survey
 - Community Survey
- Assess Economic & Community Impacts and Vulnerabilities
- Existing Policy Learning
- Communicate Findings

Communications & Engagement

Intent: Actively engage the community to understand issues and create shared understanding of recovery efforts.



Primary Activities

- Communications & Engagement Strategy
- Develop Clear Messaging
- Distribute Surveys, Conduct Interviews, Focus Groups

PHASE 2: LONG-TERM RECOVERY STRATEGY

Define Resilience & Create Recovery Goals

Intent: Complete public outreach campaign to create a communitywide definition for resilience and shared goals.



Primary Activities

- Public outreach campaign to define resilience
- Community goal-setting

Research & Analysis: Trends, Impacts, Vulnerabilities

Intent: Create strategies that further resilience and recovery goals.



Primary Activities

- Topical Working Groups for Strategy Development
- Community Feedback on Strategies

Communications & Engagement

Intent: Enable progress with an action plan for each strategy that includes near-term, mid-term and long-term steps.



Primary Activities

- Action Plan
- Metrics Identification to Monitor Progress
- Stewardship Plan

CONTACT

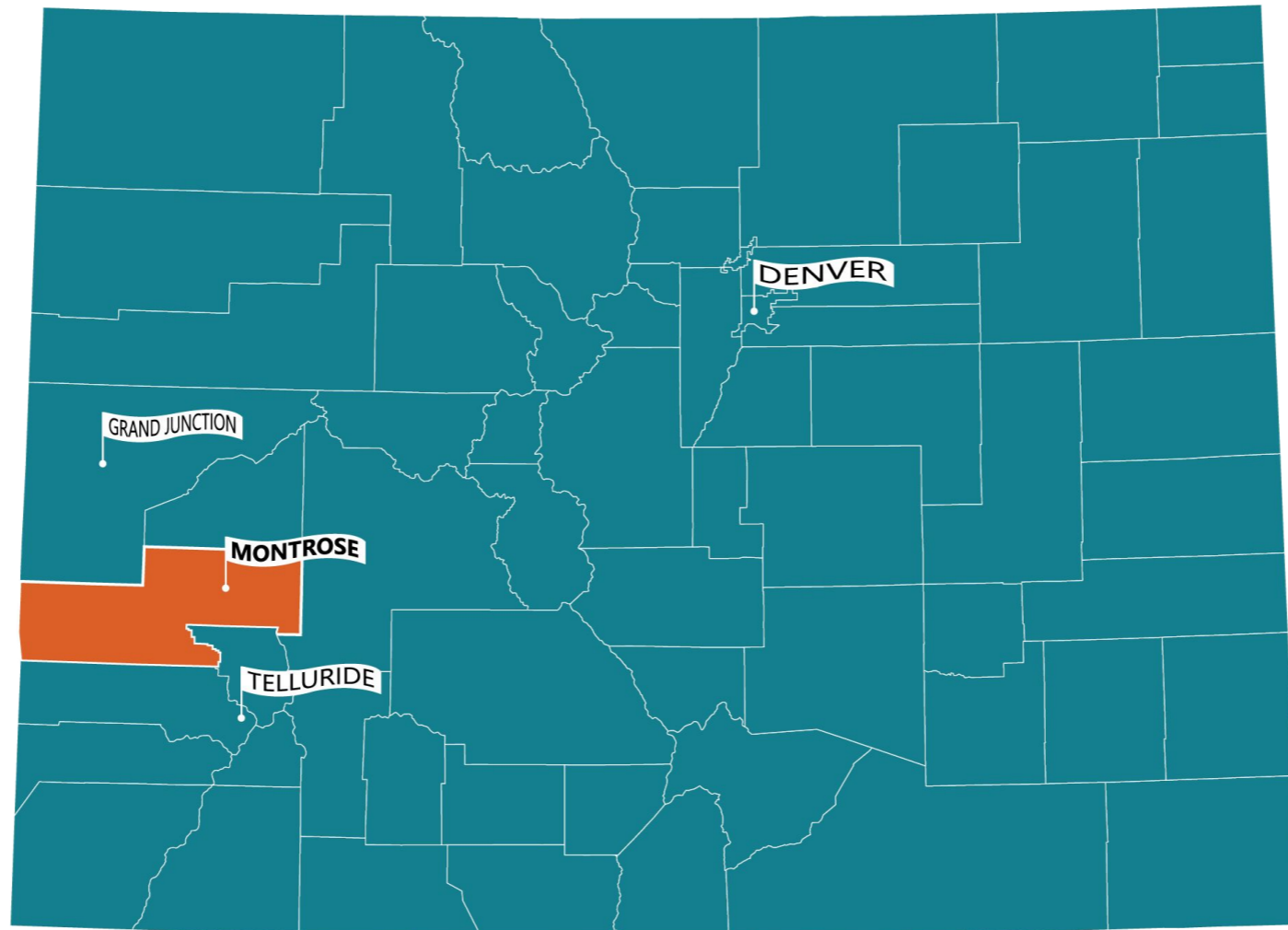
Cathie Pagano, Director of Community and Economic Development
cpagano@gunnisoncounty.org



Ann Morgenthaler Assistant City Manager City of Montrose



Montrose, Colorado



Adapting

- Continuing to provide City services
- Communicating and listening
- www.cityofmontrose.org/covid19
- More fully embracing electronic methods
- Relying on relationships and taking on new roles
- Inventorying resources and using them
- Adapting in these ways is laying the foundation for credibility & future support of our community and economy



CITY OF MONTROSE
MONTROSE • COLORADO

CITY COUNCIL MEETING

VIRTUAL MEETING
MARCH 31, 2020 AT 6 PM

Tune in virtually by going to: <https://zoom.us/j/408989834>
Phone option is available through the link as well

DISCUSSION TOPICS:

- Police Department building financing
- Consider the establishment of a small business emergency loan fund
- Vacating three rights of way deemed surplus

NO COMPUTER ACCESS?
Participate by emailing cityclerk@cityofmontrose.org
or by calling 970.240.1432

LIVE ON:
Channel 191 | Elevate Channel 970
cityofmontrose.org/video



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CITY OPERATIONS

All city campus buildings are closed, but many of us are still working from home.

Please see cityofmontrose.org/COVID19 to see the contact information for all departments

Stay happy, healthy, and safe!



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BLACK CANYON GOLF COURSE

UPDATE TO OPERATIONS
EFFECTIVE APRIL 7, 2020

Golf is walking only. Carts are not available and private carts are not allowed.

Arrive no earlier than 15 minutes prior to tee time

Driving range is closed to avoid shared use of range balls

Consider wearing a mask for your safety and ours



COVID-19

FOOD

ACCESS

CITYOFMONTROSE.ORG/COMMUNITY

Business Recovery

CITY OF MONTROSE SMALL BUSINESS RELIEF PACKAGE

MONTROSE SMALL BUSINESS EMERGENCY LOAN FUND

- Business must be closed due to Governor's Executive Order
- Up to \$5,000 available per business
- 0% interest, no closing costs
- 12 months no-repayment
- Applications will be selected based on need

SALES TAX DEFERRAL

*90 Day Sales Tax
Deferral for Montrose
Small Businesses*

- Businesses with \$2M or less in gross annual revenue are eligible
- Businesses must continue to report

*Contact Becky Scriffniy
bscriffniy@cityofmontrose.org
for details*

COOPERATIVE MARKING GRANTS

- Three businesses must work together
- City of Montrose will pay up to \$1,000 of marketing expense for campaign that includes three businesses
- Limited graphic design available
- Applications will be selected on need and ability to work together as a business community

Challenges and Opportunities

- Balancing #montroseisopen and public health priorities
- Changing reality and varying perceptions
- Continuing to build relationships and engage
- Making overdue changes and finding new and better ways
- Putting our skills and training to use & RESOURCES



Q&A

- *Panelists*
 - Garry Sanfaçon, Recovery Manager for Boulder County
 - Laura Levy, Pandemic Recovery Manager for Larimer County
 - Cathie Pagano, Director of Community and Economic Development for Gunnison County
 - Ann Morgenthaler, Assistant City Manager for the City of Montrose
- *State Regional Staff*
 - Patrick Rondinelli, Regional Manager for Southwestern Colorado at the Department of Local Affairs
 - Greg Thomason, Rural Opportunity Representative (East) for the Office of Economic Development and International Trade
 - Kevin Kuretich, North East Regional Field Manager, Division of Homeland Security and Emergency Management
- *Moderator*
 - Anne Miller, Colorado Resiliency Office



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Thank You!

Join Us In Two Weeks:

Budgeting Strategies for Challenging Times

June 11, 2020

11 a.m. to 12 p.m.

Future webinar details & past webinar recordings:
coresiliency.com/adaptations-and-futures-webinar-series



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